

**POLICY STATEMENT**

Within Chalon Components we are committed to provide products and services that meet the customers' specified contractual and project requirements. We are totally committed to setting and achieving quality standards that are capable of meeting, in all respects, the specified requirements and reasonable expectations of our customers.

Chalon Components shall develop and maintain a Quality Management System that conforms to the requirements of ISO9001:2015 so that we can provide and maintain a consistently high quality in all work we undertake. Our Quality Management System shall ensure that proper communication, work control and accountable records are generated for all work undertaken.

All members of Chalon Components staff are charged with promoting these aims and are required to familiarize themselves with the contents of this Quality Manual which defines the Quality Management System that has been established and adopted as the means for achieving these declared objectives. Everyone connected with Chalon Components shall be supported accordingly to their individual needs for personal development, training and facilities.

The Quality Manager at the Chalon Components main office is the appointed management representative responsible for monitoring and ensuring the correct and effective implementation of Chalon Components Quality Management System as a whole.

Total Quality Management shall be applied to every aspect of our activity and quality shall be the responsibility of everyone, in every activity throughout Chalon Components.

**DIRECTOR .....Jenny Lloyd.....**

**20<sup>th</sup> May 2024**

**DATE .....**